



Vila Camacho
Guest House

Privacy Policy and Data Protection

Index

Privacy Policy and Data Protection	1
DECLARATION AND CONSENT TO PRIVACY POLICY	1
PRIVACY POLICY.....	2
Your Data	2
Use of your data	3
Protection of your information	3
Cookies.....	4
How you should ensure your safety.....	5
Disclosure of information to third parties.....	5
Third party links	5
Your Consent.....	6
Retention period of your data	6
Copyrights.....	6
Os seus direitos	6
APPLICABLE LAW.....	7
Changes to our Privacy Policy	7
Contact us	7

DECLARATION AND CONSENT TO PRIVACY POLICY

By accepting this Privacy Policy, you are authorizing the Rufino de Sousa das Neves Unipessoal LDA, legal person 515546631, with its headquarters in Rua da Lombadinha nº35, 9385-235, Calheta, to treat your personal data gathered on your contact request, of which you confirm that you are the holder, as well as the related data to its commercial and contractual relationship, and its respective management, under the terms of this Privacy Policy.

Declares further:

That you are aware and fully informed that the processing of your personal data includes all the operations carried out on the data you have provided, by automated means or not, for the purposes of:

- Improving the operation and functionality of Vila Camacho Guest House website (including in the events where your data will be aggregated and treated in a statistical manner, without being identifiable by any third party to whom it may be provided);
- Improving and customization of the services provided to you;
- Contact you via emails, written messages or by telephone to – send you information or updates on your transactions and requests, as well as providing information about new products or services;
- Interact with you on social media platforms;
- Accept and consent to the free use and reproduction, by Rufino de Sousa das Neves Unipessoal LDA, of its contents publicly available and / or published in the social media platforms of Vila Camacho Guest House.
- That you are aware of the fact that, in accordance with the applicable legislation, it is possible to oppose, limit, correct or request the elimination in relation to the processing of its data for one or more of the purposes described above, by sending an application to the following electronic mail: info@vilacamacho.com, as well as having the right to file a complaint with the competent authorities;
- Giving this consent freely and voluntarily and be 16 years old or older.

PRIVACY POLICY

At Vila Camacho Guest House, we consider your privacy to be a very serious matter. We are committed to optimize your experience within our website and social media platforms, in a secure environment.

It is our policy to treat your personal data with discretion and to protect them. This Privacy Policy explains how we collect, protect, use and share information about you online and offline, with the hope of increasing your confidence in Vila Camacho Guest House and improve your experience with us.

Please note that this Privacy Policy applies to information collected by Rufino de Sousa das Neves Unipessoal LDA only and does not extend to information you may have submitted on other sites or social platforms managed by other entities or organizations to which we may refer. This privacy policy covers only this specific website. Please read the following terms carefully.

Your Data

Rufino de Sousa das Neves Unipessoal LDA commits itself to process your personal data in accordance with the European Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and the free movement of such data and repealing Directive 95/46 / EC (General Regulation on Data Protection).

This website does not collect personal information about you unless you voluntarily provide it us. This means that we will not know your name, your email or any other of your personal information just because you browsed this site, unless you have created an account and log in when you access the site.

We only collect your data when you fill out an online request form. You may be asked to enter your name, address, telephone number, date of birth, email address and other relevant information.

Please note that by providing us with personal information about you as described in this privacy policy, you are giving us your consent for us to use it for the purposes set forth herein.

Use of your data

Any of the data you provide us with can be used in the following ways:

- customize your experience with us
- improve our site on the services and resources available
- improve our customer service in general
- to contact you
- to manage a contest, promotion, research or other resource

Your data, whether public or private, will not be sold, exchanged, transferred or given to any other company outside of Rufino de Sousa das Neves Unipessoal LDA, for any reason, without your consent.

We may use and provide aggregate and statistical information to third parties to monitor the use of our website with the purpose of helping us to develop it and our services. The data used shall not include information that can be used to identify any individual.

The contact information you provide may be used to send information and updates related to your requests, as well as receive occasional updates of Vila Camacho Guest House about information, advantages and promotions of related products or services.

Note: If at any time you wish to unsubscribe from future e-mails, we will include detailed cancellation instructions at the bottom of each e-mail.

Rufino de Sousa das Neves Unipessoal LDA saves your users' data on their servers located in Portugal and Spain. These servers are protected and maintained in accordance with the highest security standards and in compliance with the applicable privacy laws.

Protection of your information

We follow the industry standards to protect your details during transmission and, once received, we have implemented several measures to maintain the security of the personal data you have transmitted to us.

You should however be aware that no method of transmission or electronic storage is 100% safe.

Because of that, to the maximum extent permitted by law, we cannot be liable for any claims. Losses and damages, including, without limitation, direct, indirect, special, punitive, incidental, or consequential damages or damages incurred by you, or any user

related to computer fraud, risk or any other infringement or circumstances in which your information is acquired or disclosed without our express authorization.

Cookies

A cookie is a small text file which, although it does not collect personal information that allows the user to be identified, stores general information about the users navigation on their access device (mobile phone, computer or other), that allows later use making it faster and more efficient.

A cookie by itself does not personally identify any user / visitor.

We may use technologies such as cookies to record session information, collect visits, and access details of our web pages that allow us to continue to improve our services and provide better and more useful resources to users / visitors to our site.

Cookies are recommended and have specific functions in order to allow an improved and more personalized navigation.

The existence of cookies does not affect the operation of your device and its operating system. In addition to the information stored in the cookie, information is also stored in the “local storage” area of your browser with the same purpose as the cookies.

The cookies can be of several types: those that allow to identify the user and to improve the operation of the services in the sites; those that improve the performance of the site by analyzing the way users use it; those that allow the user to navigate in an individually personalized environment and those that collect information from the user on the habits of browsing the internet so that the advertising displayed by the one corresponds to their needs and interests.

The main purpose of our cookies is to improve your browsing experience because, among other purposes, it helps us remember your preferences. This information also makes it possible to improve our website (for example, by facilitating the statistical analysis of its use). In view of these purposes, your personally identifiable information of a sensitive nature is not stored through cookies. The information in our cookies is only used by us, except for those related to Google Analytics (managed by Google).

All browsers allow the user to accept, refuse or delete cookies, for example by selecting the appropriate settings in their browser, so that the user can, at any time, partially or totally disable the cookies used on our site.

If you select to opt out of cookies you may not be able to access certain sections of our website, your browsing will become less efficient, and you may no longer benefit from any of the features or services.

Note: this list may be updated due to new services and features of our website with the introduction of new cookies.

How you should ensure your safety

For your privacy, we recommend you to not include personal, sensitive, or sensitive data in the emails you send us. Please do not email us credit card numbers or any sensitive personal information.

We do not knowingly collect personal information from minors. As the parent or legal guardian, do not allow your children to send personal information without your permission.

We are not responsible for identification data or other information you choose to submit in forums as a commentary area or any other accessible public area that we administer or manage.

Disclosure of information to third parties

We do not sell, market or transfer to third parties your personally identifiable information. This does not include trusted third parties who help us manage our website, mobile applications, conduct our business or provide services to our customers, as long as those parties agree to keep such information confidential.

We may also disclose your information when we believe that the release is appropriate to comply with the law, to enforce our website policies, or to protect our rights, property or safety.

However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising or other uses.

Third party links

Please note that although you may find yourself on a website operated by us, you may also be referred for links to third-party websites. Occasionally, at our discretion, we may include or offer third party services on our platforms.

These third-party websites have separate and independent privacy policies. These policies are neither managed nor controlled by us, for that reason Rufino de Sousa das

Neves Unipessoal LDA assumes no responsibility for the content and activities of these websites.

However, we seek to protect the integrity of our site and platforms, so we would appreciate if you please contact us if you would like to give us your feedback on them. We also recommend that you carefully read the terms and conditions and the privacy policies of these linked websites before submitting any information or personal data.

Your Consent

By using our website and our platforms, you agree to our Privacy Policy.

Retention period of your data

It is our duty to inform you that the personal data you provide to us will be kept until you request removal.

Copyrights

The videos, sounds, images and all the information on this website shall not be copied, distributed, modified or placed on digital platforms without the prior written permission of Rufino de Sousa das Neves Unipessoal LDA.

Os seus direitos

Since we want to ensure that you are aware of your rights under the terms of the applicable law, we want to inform you that:

Your personal data belongs to you. As such, you have the right to access, rectify, limit, erase and oppose the treatment thereof and obtain said data from Rufino de Sousa das Neves Unipessoal LDA.

We will make every effort to keep your personal data up-to-date and protected according to the best industry standards.

You have the right to file a complaint with the competent data protection authority. In Portugal, this authority is the National Data Protection Commission (“CNPD”). More information on the CNPD can be obtained through the website www.cnpd.pt

To exercise your rights of access, rectification, elimination, blocking or opposition to the processing of personal data you provide, pursuant to Law no. 67/98, of October 26,

you must send a request to that effect, through the following address of e-mail: info@vilacamacho.com

APPLICABLE LAW

These Terms of Use and Use are governed by and written in accordance with the current legislation. Any conflict or divergence of interpretation of the same shall be submitted to the competent Court.

Changes to our Privacy Policy

We reserve the right to update, change or delete this Privacy Policy any of the terms here without any further consent. We will note any changes to it on our website as well as through a communication to the indicated means of contact. Continued use of our website, applications, services and features offered after such communication will presume your agreement with such changes.

The current version was published in October 01,2021.

Contact us

If you have any questions about Privacy Policy or if you wish to exercise any of your rights mentioned above, please contact us through:

- Phone: (+351) 291 xxxxxx
- E-mail: info@vilacamacho.com